838 Eglin Parkway N.E.
Fort Walton Beach, FL. 32547-2781
eglinfcu.org

Job Title: F/T eBranch Specialist/.net Programmer

Location: FWB Branch Ref#11996964

Minimum Starting Pay: $26.94

Role:

Responsible for developing custom solutions programming in C#, HTML/HTML, 5.CSS, Java Script, JSON, XML, and SOL Server. Performs a variety of programming tasks and fulfills company objectives to provide high levels of customer service.

Essential Functions & Responsibilities:

- Creates or updates and delivers tools and applications complimenting EFCU products, services, and internal platforms.
- Responsible for effectively developing new applications and customizing EFCU software to meet the Credit Union's information needs.
- Supports members and/or team members by providing accurate and timely services in accordance with established standards, policies, and procedures.
- Analyzes, reviews, enhances, and tailors existing programs/reports to increase operating efficiency or to adapt to information needs.
- Documents and logs all work associated with assignments.
- Performs a variety of complex programming tasks, such as designing, documenting, and coding program logic.
- Establishes testing procedures for all customer deliverables.

- Keeps management informed of significant challenges and of progress attained in reaching established objectives.
- Provides recommendations to establish new and more effective programs and future equipment needs.
- Assists with product and project deployments and support as needed.
- Stays informed of changes in programming and related technology.
- Performs other job-related duties as assigned.

Performance Measurements:

- Provide friendly, professional, personal service to all members and associates.
- Seek out ways to improve online services to members and staff.
- Responds to requests and ideas and follows through promptly.
- Document, for the purpose of communicating to staff and/or members, any changes to any digital platforms (as deemed necessary).
- Ensures that work meets all requirements and is completed in a timely manner.
- Ensures that interactions with members and other employees (emails, phone calls, other meetings) are clear, courteous, and understandable.

Knowledge and Skills:

Experience	One year to three years of similar or related experience.
Education	(1) A bachelor's degree, or (2) achievement of formal certifications recognized in the industry as equivalent to a bachelor's degree (e.g. information technology certifications in lieu of a degree). Degree in Computer Science or Programming is preferred. Certified Programmer is preferred.

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Interpersonal Skills:	Work involves much personal contact with others inside and/or outside the organization for the purpose of first-level conflict resolution, building relationships, and soliciting cooperation. Discussions involve a higher degree of confidentiality and discretion, requiring diplomacy and tact in communication.
Other Skills:	Must have strong analytical and problem-solving skills.